

# Never-Ending Learning for Open-Domain Question Answering over Knowledge Bases

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Rishiraj Saha Roy, Mohamed Yahya and Gerhard Weikum



**Bloomberg**

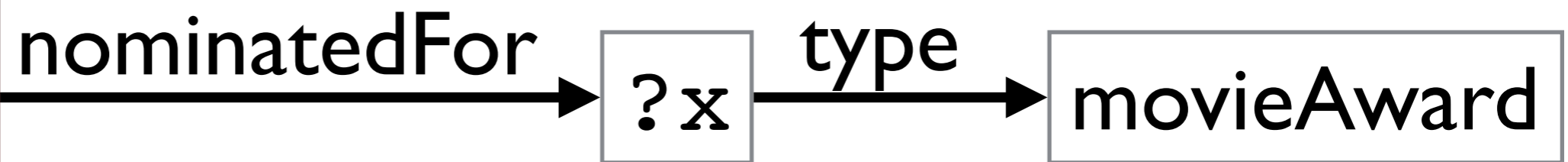
**Engineering**

# Question Answering over KB

*“Which film awards was Bill Carraro nominated for?”*

# Question Answering over KB

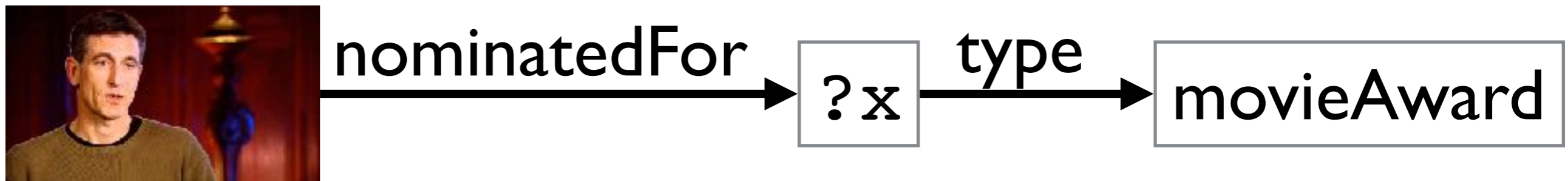
*“Which film awards was Bill Carraro nominated for?”*



BillCarraro nominatedFor ?x  
?x type movieAward

# Question Answering over KB

*“Which film awards was Bill Carraro nominated for?”*



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# Existing Approaches

- Require access to a large annotated training set
  - Massive annotation effort, in terms of cost, time and expertise

# Existing Approaches

- Require access to a large annotated training set
  - Massive annotation effort, in terms of cost, time and expertise
- Static learning methods
  - No learning after deployment

# NEQA: Never Ending QA

- Initialized with a small training set
  - A handful of question-query pairs

# NEQA: Never Ending QA

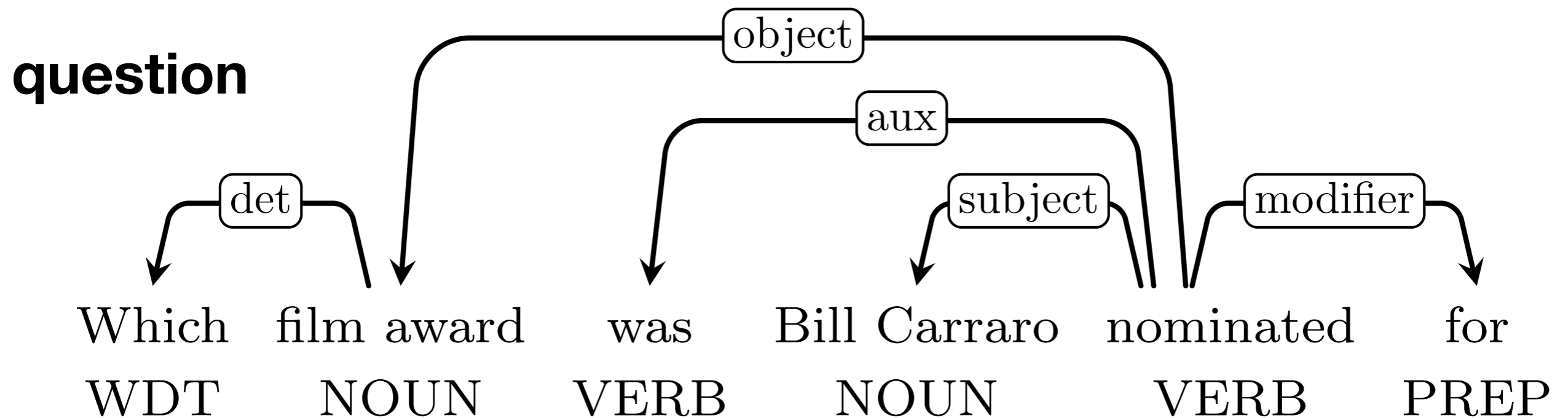
- Initialized with a small training set
- Supports continuous learning by harnessing non-expert user feedback
  - Gradually extends its template repository
  - Improves its performance over time



# Outline

- Template-based QA
- NEQA
- Experiments
- Conclusion

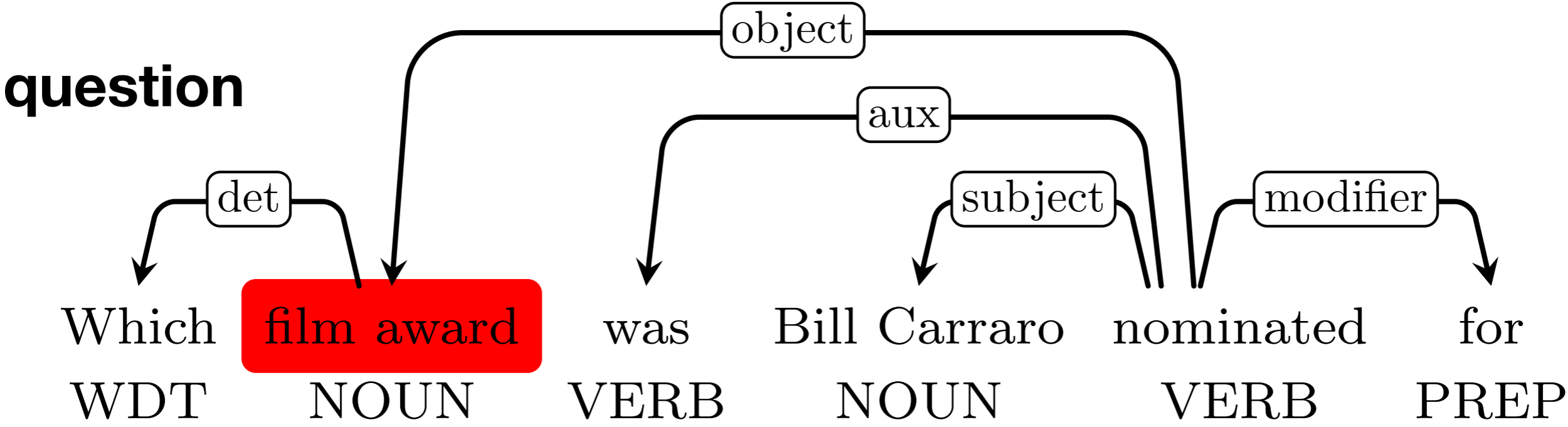
# Automated Template Generation



**query**

BillCarraro nominatedFor ?x  
?x type movieAward

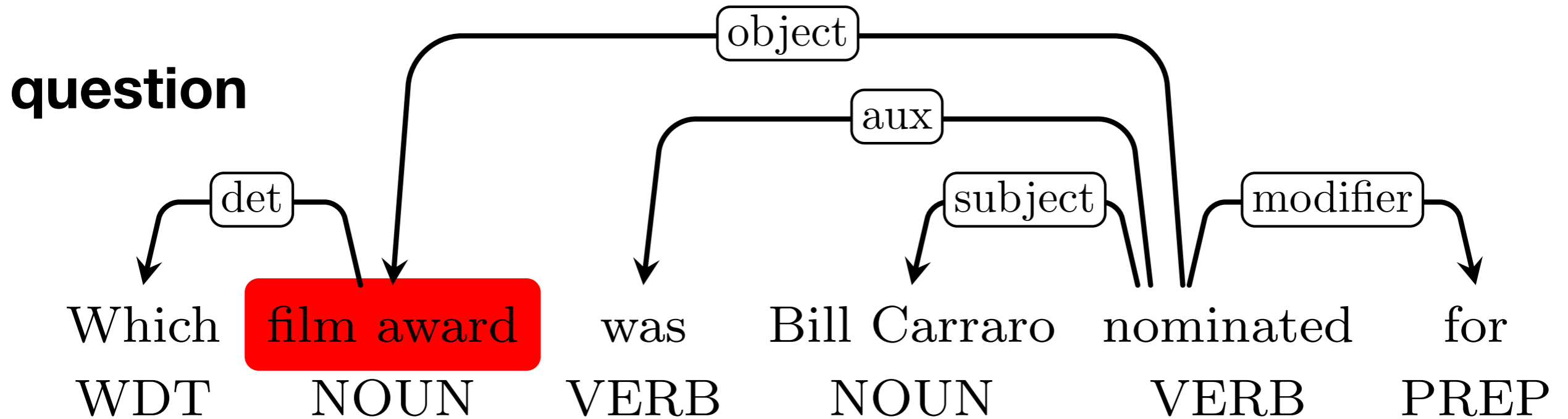
# Alignment



**query**

BillCarraro nominatedFor ?x  
?x type **movieAward**

# Alignment

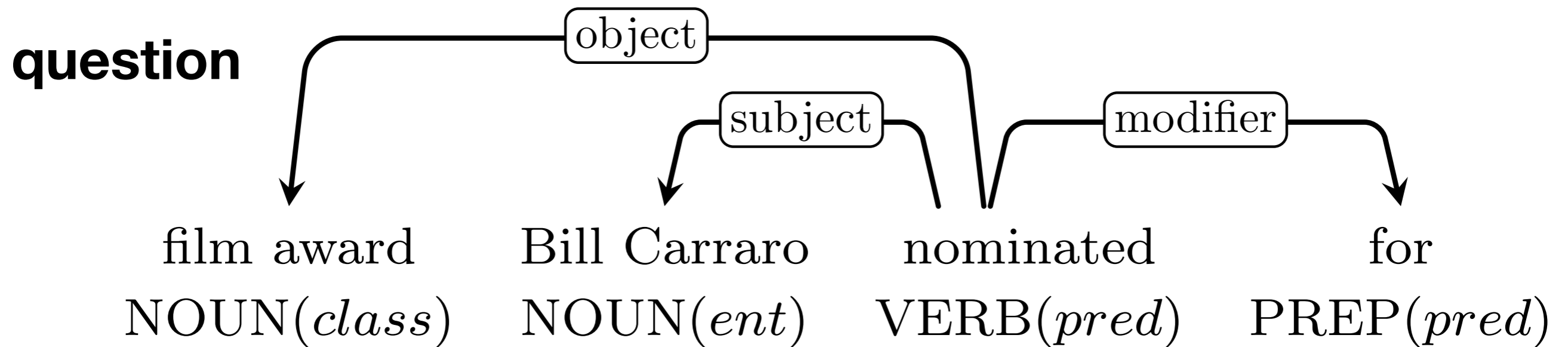


## ILP

**query**

BillCarraro nominatedFor ?x  
?x type movieAward

# Role-aligned Question-Query Pair

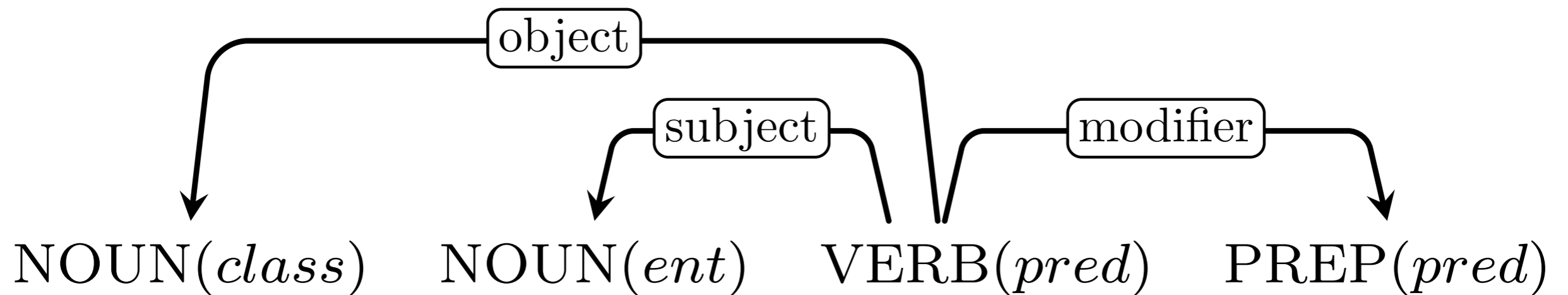


**query**

BillCarraro<sub>ent</sub> nominatedFor<sub>pred</sub> ?x  
?x type movieAward<sub>class</sub>

# Role-aligned Template

**question template**



**query template**

*ent pred ?x*  
*?x type class*

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# NEQA

Question-query bank

*“Which film awards was Bill Carraro nominated for?”*

BillCarraro nominatedFor ?x  
?x type movieAward



# Initial Training

Question-query bank

*“Which film awards was Bill Carraro nominated for?”*

BillCarraro nominatedFor ?x  
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Training

**Template-based  
QA**

# Initial Training

Question-query bank

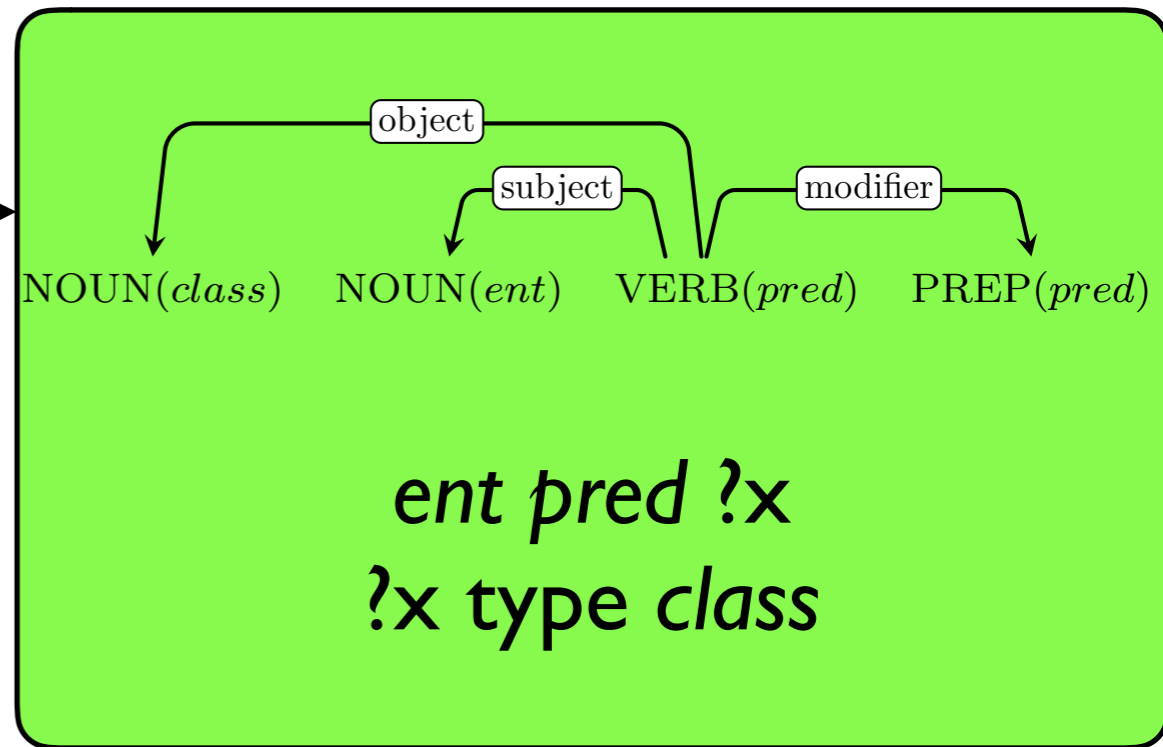
*“Which film awards was Bill Carraro nominated for?”*

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Training

Template-based QA

Template bank



# Answering with Templates

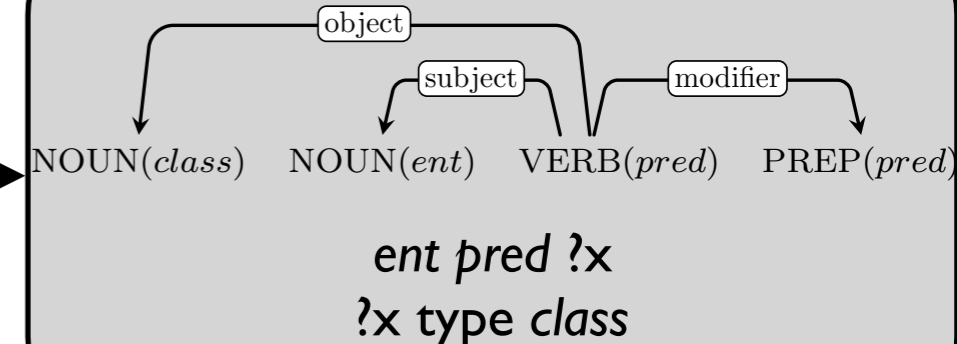
Question-query bank

*“Which film awards was Bill Carraro nominated for?”*

BillCarraro nominatedFor ?x  
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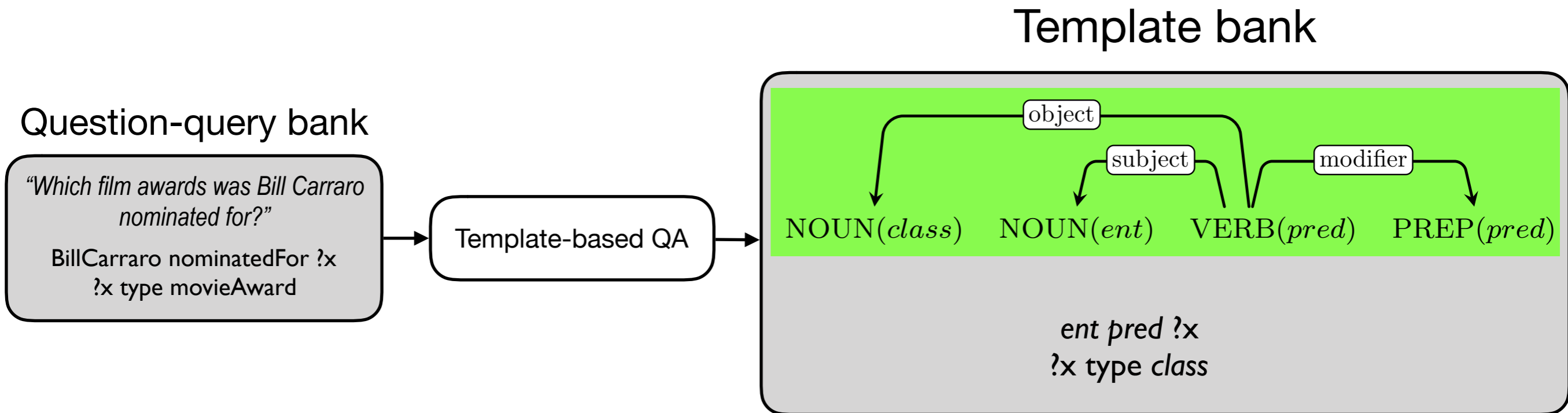
Template-based  
QA

Template bank



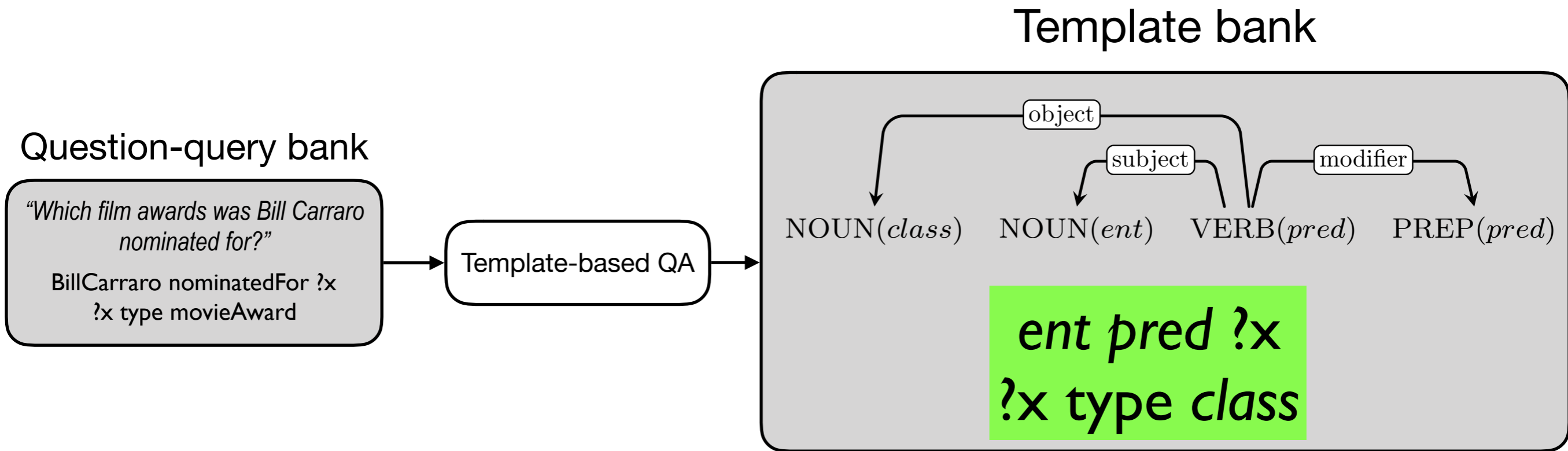
$U_{new}$  = *“Which president was Lincoln succeeded by?”*

# Answering with Templates



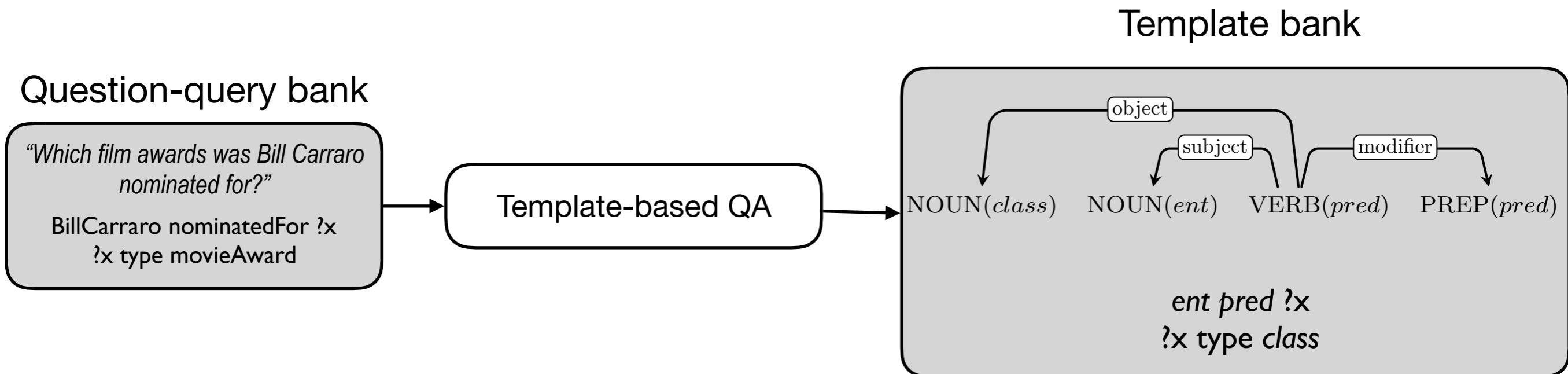
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# Answering with Templates



$U_{new}$  = "Which president was Lincoln succeeded by?"

# Answering with Templates



$U_{new}$  = "Which president was Lincoln succeeded by?"

AbrahamLincoln succeededBy ?x  
?x type president

# Answering with Templates

## Question-query bank

*“Which film awards was Bill Carraro nominated for?”*

BillCarraro nominatedFor ?x  
?x type movieAward

---

*“Which president was Lincoln succeeded by?”*

AbrahamLincoln succeededBy ?x  
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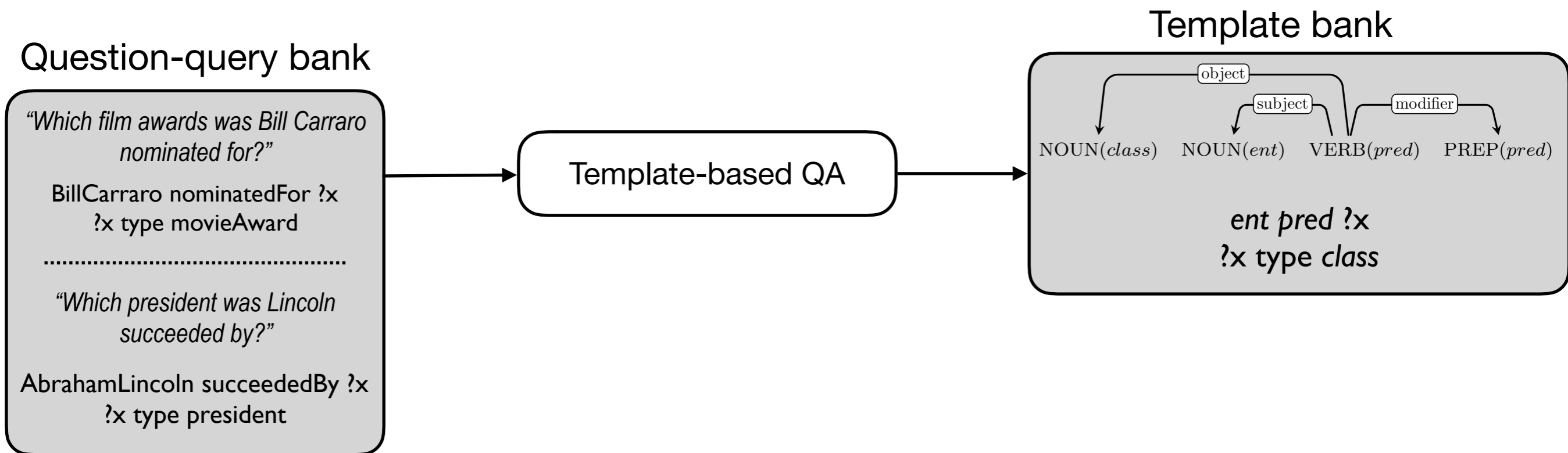
Template-based QA

## Template bank

object  
subject modifier  
NOUN(class) NOUN(ent) VERB(pred) PREP(pred)

ent pred ?x  
?x type class

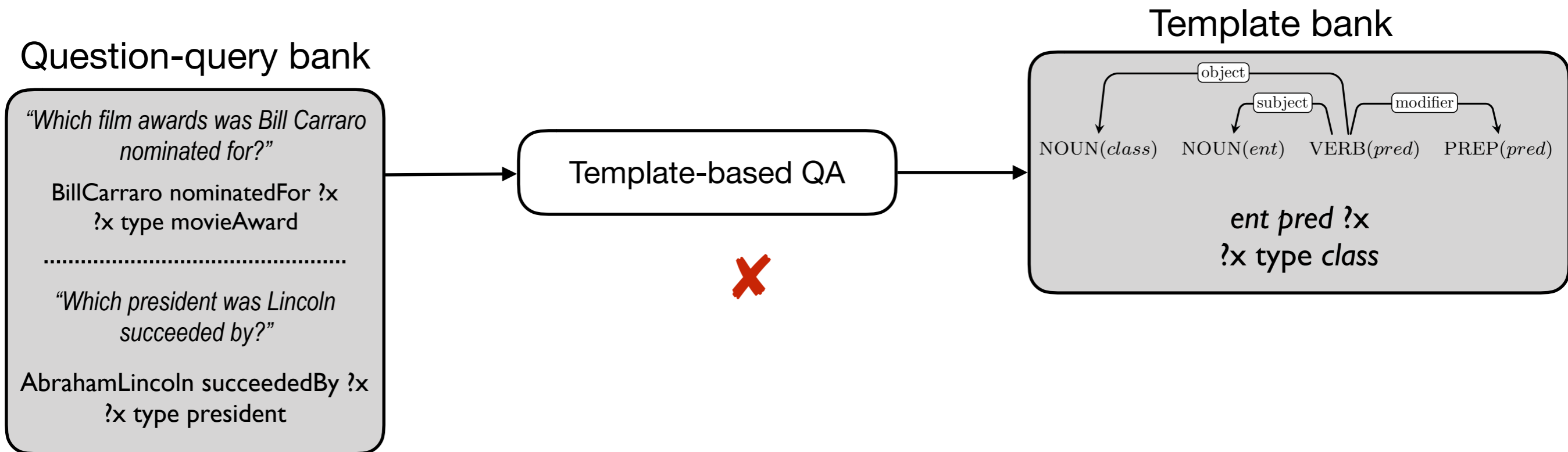
# Answering with Similarity Function



*$u$  = "What are the film award nominations that Brad Pitt received?"*

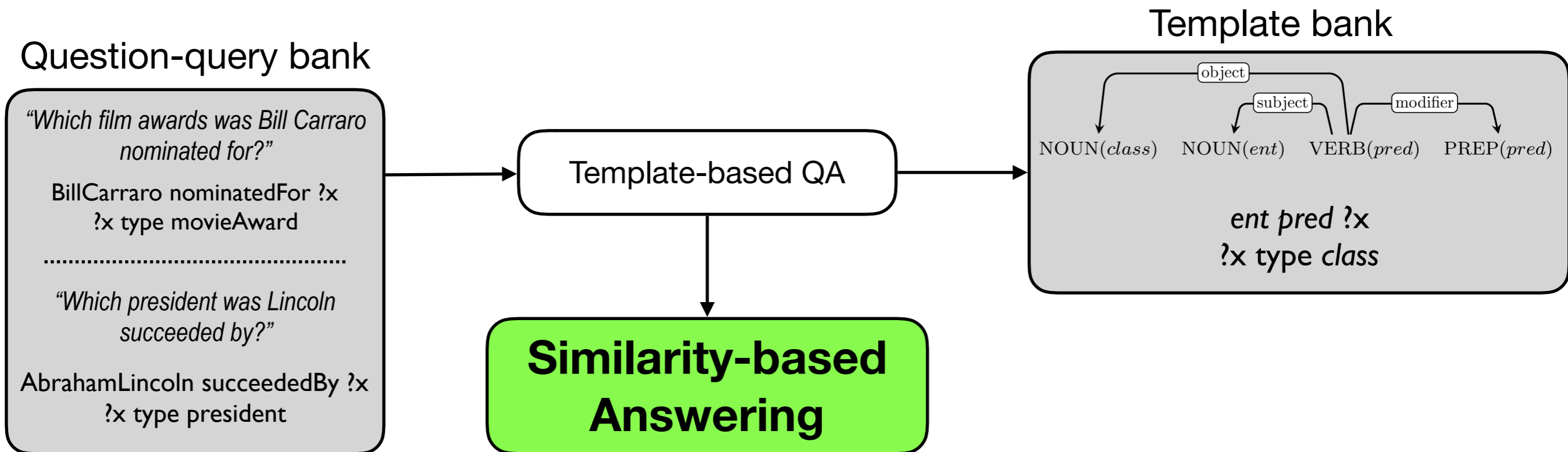


# Answering with Similarity Function



$u =$  “What are the film award nominations that Brad Pitt received?”

# Answering with Similarity Function



$u =$  *“What are the film award nominations that Brad Pitt received?”*

# Answering with Similarity Function

## Question-query bank

*“Which film awards was Bill Carraro nominated for?”*

BillCarraro nominatedFor ?x  
?x type movieAward

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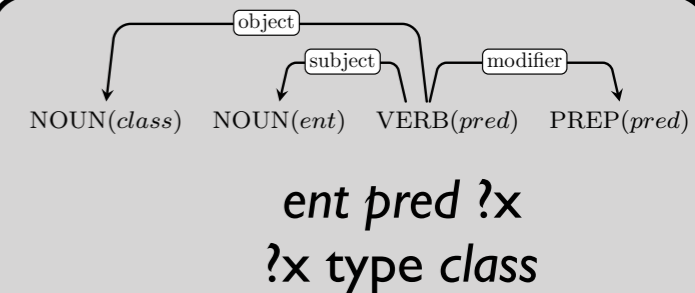
*“Which president was Lincoln succeeded by?”*

AbrahamLincoln succeededBy ?x  
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Template-based QA

Similarity-based Answering

## Template bank



*u = “What are the film award nominations that Brad Pitt received?”*

# Answering with Similarity Function

## Question-query bank

*“Which film awards was **<E>** nominated for?”*

**<E>** nominatedFor ?x  
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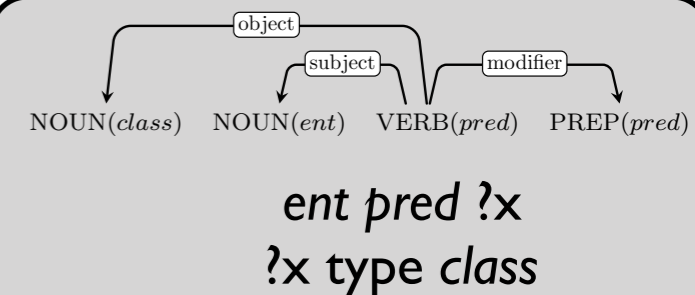
*“Which president was **<E>** succeeded by?”*

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Template-based QA

Similarity-based Answering

## Template bank



*u = “What are the film award nominations that Brad Pitt received?”*

# Answering with Similarity Function

## Question-query bank

*“Which film awards was **<E>** nominated for?”*

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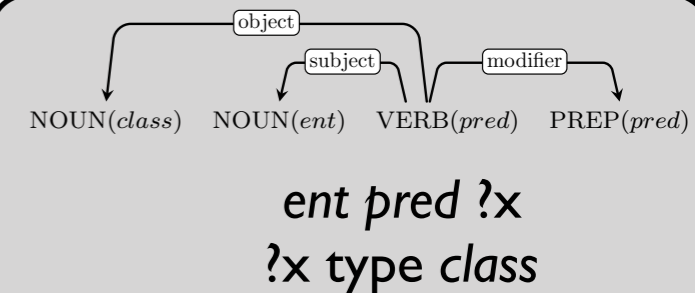
*“Which president was **<E>** succeeded by?”*

**<E>** succeededBy ?x  
?x type president

Template-based QA

Similarity-based Answering

## Template bank



$u =$  “What are the film award nominations that **<E>** received?”

# Answering with Similarity Function

## Question-query bank

*“Which film awards was <E>  
nominated for?”*

<E> nominatedFor ?x  
?x type movieAward

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*“Which president was <E>  
succeeded by?”*

<E> succeededBy ?x  
?x type president

Template-based QA

Similarity-based Answering

## Template bank

object  
NOUN(class) NOUN(ent) VERB(pred) PREP(pred)  
subject modifier  
ent pred ?x  
?x type class

Top-k similar wrt u

$u =$  *“What are the film award nominations that <E> received?”*

# Answering with Similarity Function

## Question-query bank

*“Which film awards was <E>  
nominated for?”*

<E> nominatedFor ?x  
?x type movieAward

.....  
*“Which president was <E>  
succeeded by?”*

<E> succeededBy ?x  
?x type president

Template-based QA

Similarity-based Answering

## Template bank

object  
subject modifier  
NOUN(class) NOUN(ent) VERB(pred) PREP(pred)  
ent pred ?x  
?x type class

Top-k similar wrt  $u$

**Language model**  
**Word2Vec**

$u =$  *“What are the film award nominations that <E> received?”*

# Answering with Similarity Function

## Question-query bank

*"Which film awards was <E>  
nominated for?"*

**<E> nominatedFor ?x  
?x type movieAward**

*"Which president was <E>  
succeeded by?"*

<E> succeededBy ?x  
?x type president

Template-based QA

Similarity-based Answering

## Template bank

object  
subject modifier  
NOUN(class) NOUN(ent) VERB(pred) PREP(pred)  
ent pred ?x  
?x type class

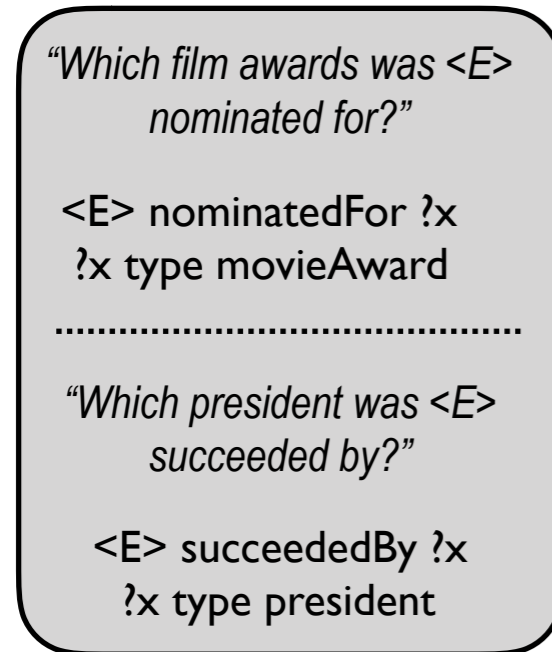
Instantiate paired query

*u = "What are the film award nominations that <E> received?"*



# Answering with Similarity Function

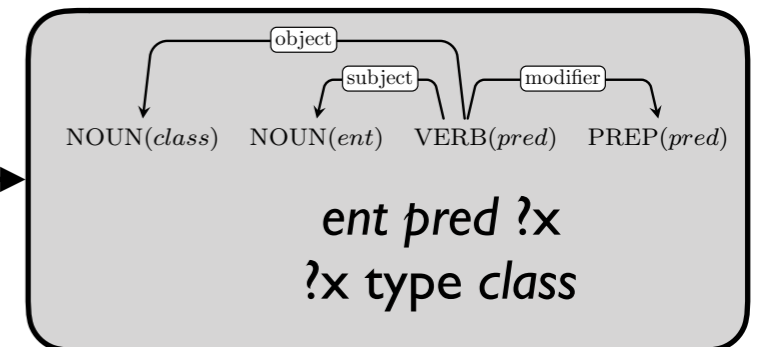
Question-query bank



Template-based QA

Similarity-based Answering

Template bank



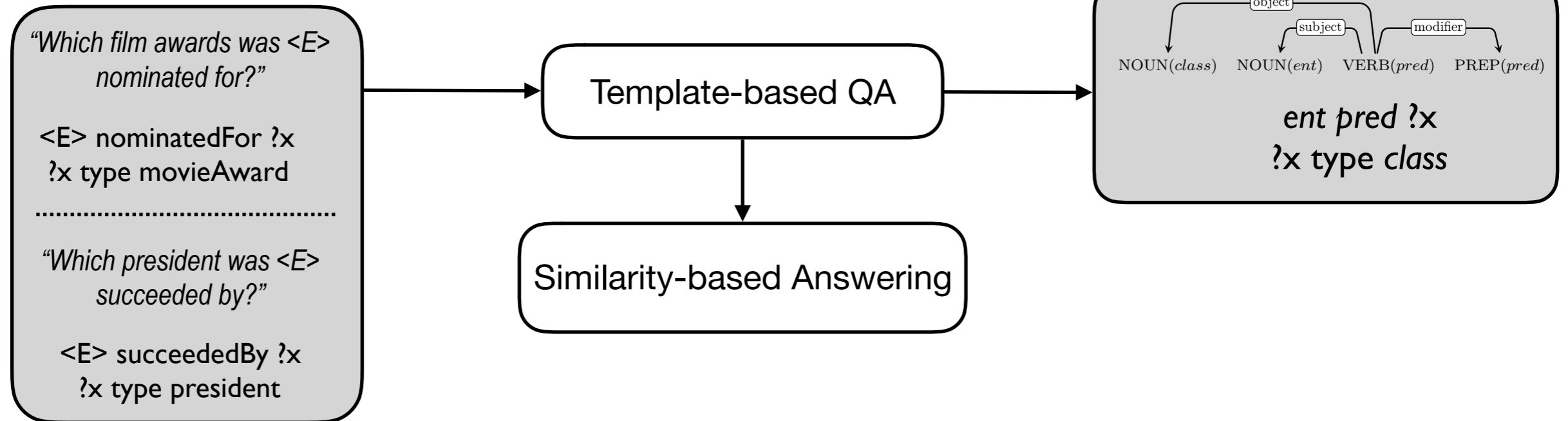
BradPitt nominatedFor ?x  
?x type movieAward

$u =$  “What are the film award nominations that <E> received?”

# Answering with Similarity Function

Question-query bank

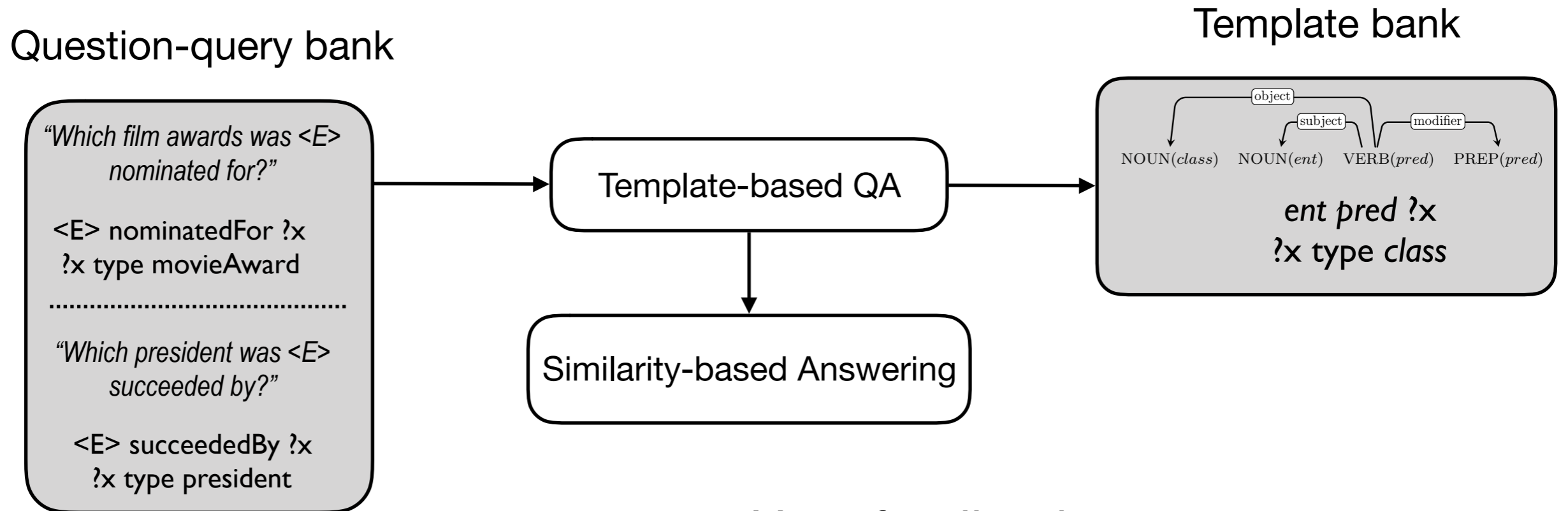
Template bank



**BAFTA Award**

$u =$  “What are the film award nominations that <E> received?”

# User Feedback



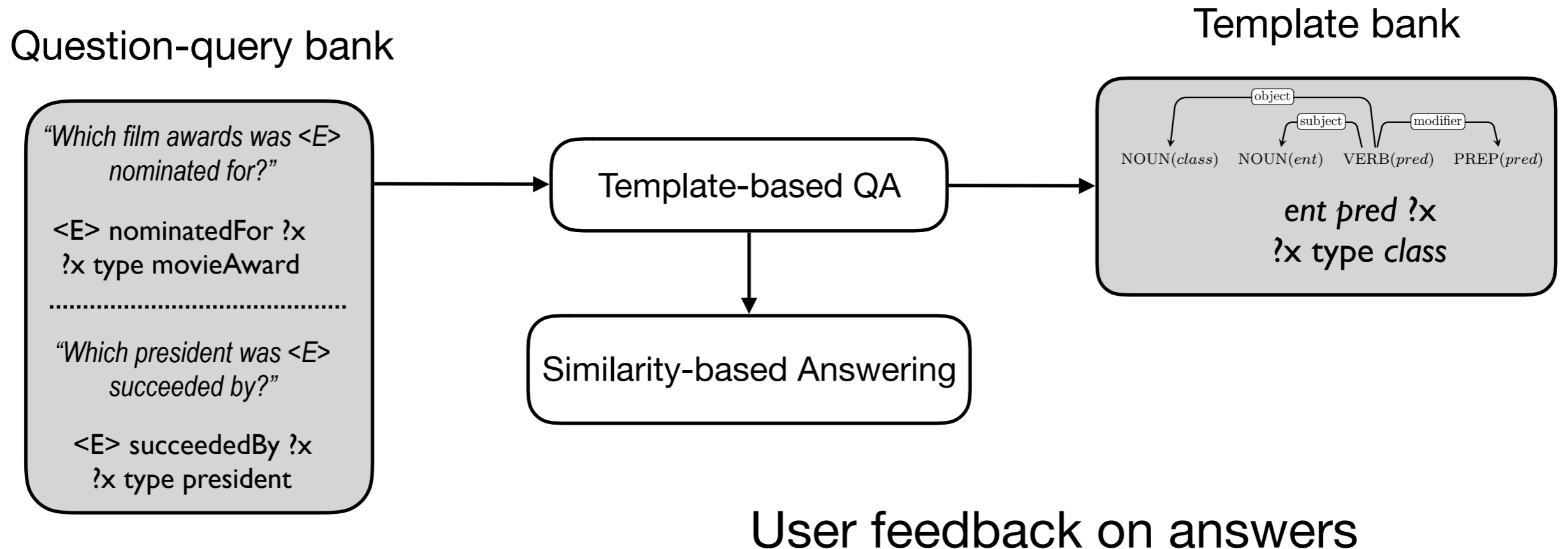
User feedback on answers

**BAFTA Award**



$u =$  “What are the film award nominations that <E> received?”

# User Feedback



BradPitt nominatedFor ?x  
?x type movieAward



$u =$  “What are the film award nominations that <E> received?”

# Answering with Similarity Function

## Question-query bank

*“Which film awards was <E> nominated for?”*

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?x type movieAward

.....

*“Which president was <E> succeeded by?”*

<E> succeededBy ?x  
?x type president

.....

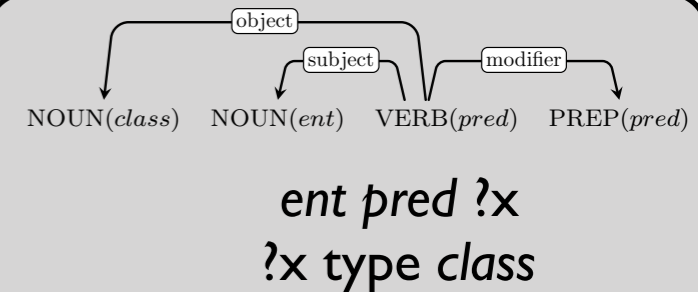
***“What are the film award nominations that <E> received?”***

**<E> nominatedFor ?x  
?x type movieAward**

Template-based QA

Similarity-based Answering

## Template bank



Add (question, query) to question-query bank

# Template Generation

Question-query bank

Template bank

“Which film awards was <E> nominated for?”  
<E> nominatedFor ?x  
?x type movieAward

---

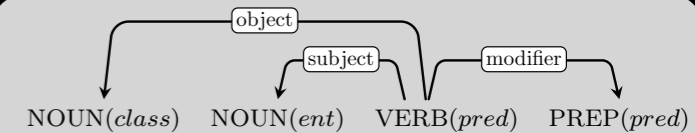
“Which president was <E> succeeded by?”  
<E> succeededBy ?x  
?x type president

---

“What are the film award nominations that <E> received?”  
<E> nominatedFor ?x  
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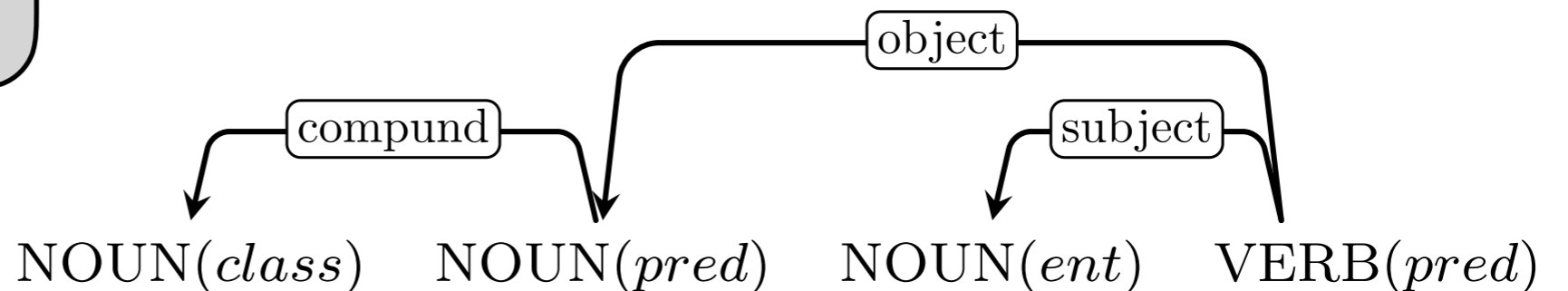
Template-based QA

Similarity-based Answering



*ent pred ?x*  
*?x type class*

Generate a template



*ent pred ?x*  
*?x type class*

# Template Generation

## Question-query bank

“Which film awards was <E> nominated for?”

<E> nominatedFor ?x  
?x type movieAward

“Which president was <E> succeeded by?”

<E> succeededBy ?x  
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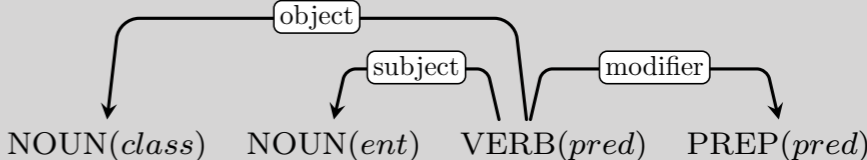
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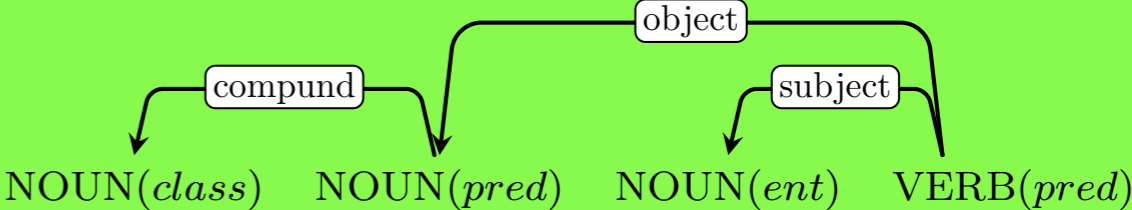
Template-based QA

Similarity-based Answering

## Template bank



*ent pred ?x*  
*?x type class*



*ent pred ?x*  
*?x type class*

# Outline

- Template-based QA
- NEQA
- Experiments
- Conclusion



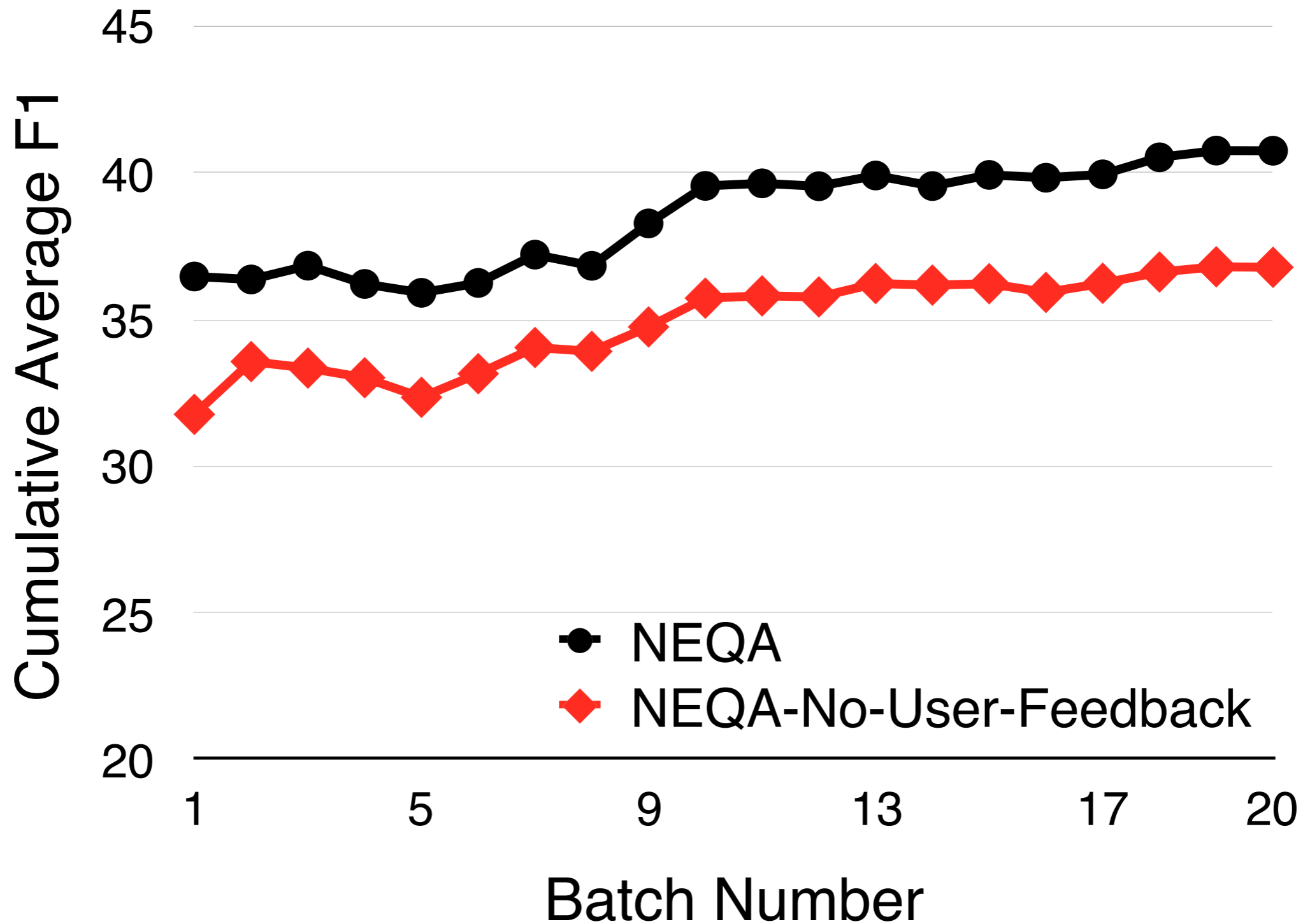
# Setup

- WebQuestions dataset
  - 3775 question-answer training pairs
  - 2032 testing questions, streamed in batches of size 100
  - After each batch, models are retrained

# Setup (contd.)

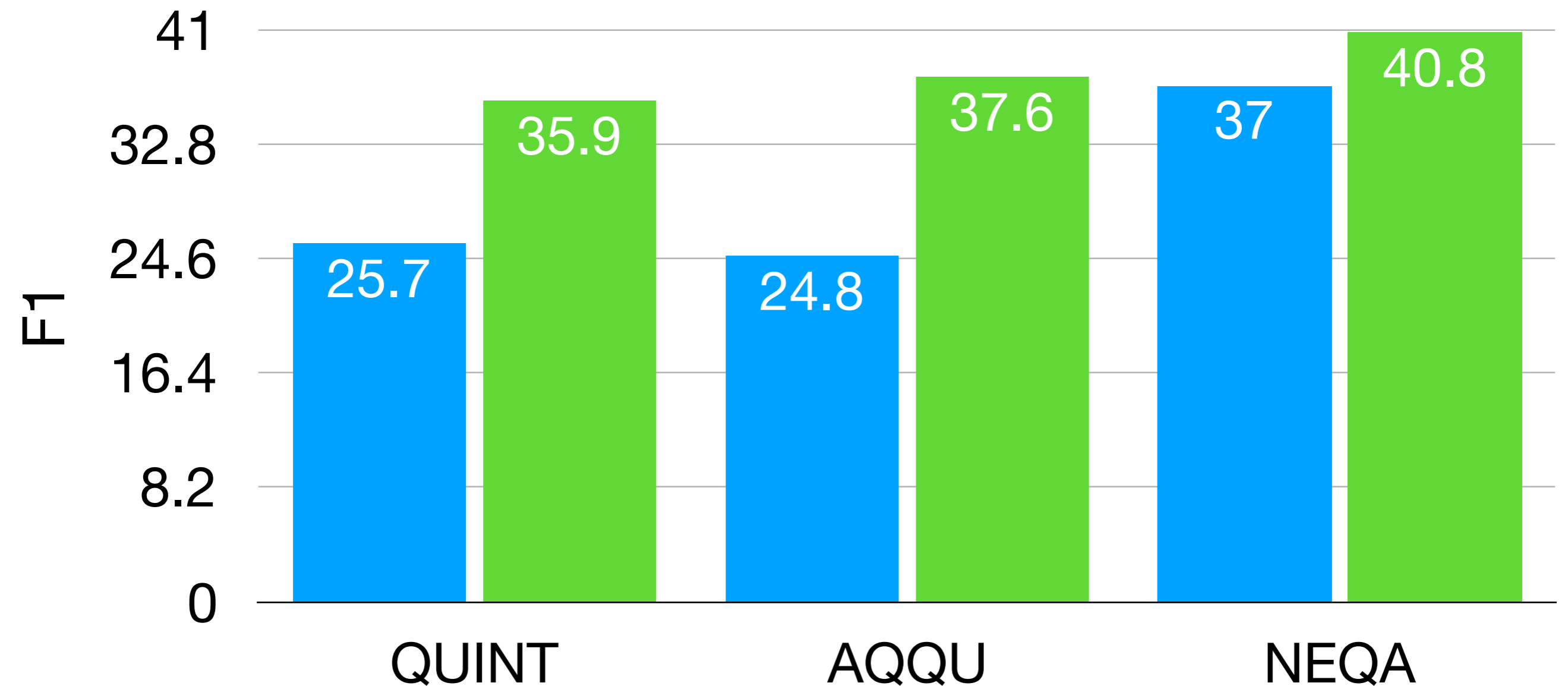
- Initial training
  - Only 300 question/query (out of 3775)
  - 223 question-query templates
- Two feedback configurations:
  - User feedback: simulated with gold answers with  $K = 5$
  - No user feedback: top-1 answer/query deemed correct

# Answering Performance over Time



# Comparison with baselines

■ No User Feedback    ■ User Feedback



# Conclusion

- We presented NEQA, a KB-QA system that
  - Initialized with a small training set
  - Extends coverage of template-based methods using a similarity function
  - Introduces scope for user feedback in KB-QA

# Backup Slides

# Similarity Function

Given a new utterance  $u_{new}$  and a question  $u_i$  from our bank:

$$\begin{aligned} score_{sim}(u_{new}, u_i) = & \alpha \cdot score_{LM}(u_{new}, u_i) \\ & + (1 - \alpha) \cdot score_{w2v}(u_{new}, u_i) \end{aligned}$$

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$$score_{LM}(u_{new}, u_i) = \prod_{w \in u_{new}} [(1 - \lambda) \cdot P_{ml}(w|u_i) + \lambda \cdot P_{ml}(w|C)]$$



# Similarity Function

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$$score_{LM}(u_{new}, u_i) = \prod_{w \in u_{new}} [(1 - \lambda) \cdot P_{ml}(w|u_i) + \lambda \cdot P_{ml}(w|C)]$$

$$score_{w2v}(u_{new}, u_i) = \frac{1}{|\mathcal{P}|} \sum_{(w_j, w_k) \in \mathcal{P}} \cos(w2v(w_j), w2v(w_k))$$

# Comparison with Baselines

Method	Avg. Precision	Avg. Recall	Avg. F1
Berant et al. (2013)	48.0	41.3	35.7
<b>AQQU</b>	49.8	60.4	49.4
Yih et al. (2015)	<b>52.8</b>	<b>60.7</b>	<b>52.5</b>
Savenkov et al. (2016) (w/o text)	49.8	60.4	49.4
Xu et al. (2016) (w/o text)	—	—	47.1
<b>NEQA (No cont. learning)</b>	52.1	60.3	51.0

# Open-domain QA

- Removed training examples belong to: sports and government
- Tested on questions belong to above domains

# Open-domain QA

- Removed training examples belong to: sports and government
- Tested on questions belong to above domains

Method	Avg. F1
AQQU	20.3
NEQA	50.3

# Questions Answered via Templates Learned Online

- what is the name of the currency used in italy?
- what is the head judge of the supreme court called?
- where did the battle of waterloo occur?

# Question Answered via Similarity Function

Question: what films has [scarlett johansson] been in?

Most similar: what movies did [zoe saldana] play in?

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Question: what was [sir isaac newton]'s inventions?

Most similar: what inventions did [robert hooke] made?